IQ PL Mail

Professional services at an affordable price

The exceptional IQ PL Mail has been developed especially for business customers with high requirements for functionality and reliability.

To meet the needs of our customers, we constantly modernize our infrastructure and develop our Mail.

As a result, our customers can enjoy unique functionalities they could find nowhere else.

Unique package of functionalities

- **Pro Mail** Supervision: allows forwarding of outgoing e-mails to any email address.
- **Pro Mail** vSMTP: allows sending emails from a dedicated IP address, which limits the impact of other users on the reputation of the email address.
- Mail Backup: allows easy access via www to backup copy of email account (does not impact used space ratio) created 5 times a day and stored for 4 weeks.
- Recipients lists: convenient sorting of incoming mail intended for specific units or departments, creating of recipients lists and forwarding mail to more than one email address.
- Spambox: separate spam inbox for easy sorting and reading of mail.
- Advanced Antispam Filter: constantly developed by our email specialists multi-layer antispam filter that can learn from user’s activity.
- **Pro Mail** Access to logs: information on email processing by the server up to 2 months back.
- Monitoring: IQ PL Mail is constantly monitored by our administrators and automatic systems.
- Migration: synchronization of mailboxes during the migration to IQ PL guarantees fast and complete transfer of mail.
- **Pro Mail** Shared calendars: improvement of collaboration within a company thanks to better availability of information.
- Environment recovery after array failure: besides standard backups, all emails are replicated to an array in a location that is at least 10 km away, allowing for immediate switch-over in the event of a critical disk array failure.
- Storage capacity of up to 10 TB. **Pro Mail** services in select-ed plans come with enough storage capacity for nearly any number of your company emails.
- Single mailbox capacity of up to 50 GB. **Pro Mail** and more (tailor-made offers): setting high capacity limit per mailbox makes it easy to manage mail.

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<table>
<thead>
<tr>
<th>Statistic</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mailboxes created*</td>
<td>100,000</td>
</tr>
<tr>
<td>Emails sent*</td>
<td>413,000</td>
</tr>
<tr>
<td>Emails received*</td>
<td>874,000</td>
</tr>
<tr>
<td>Antispam efficiency*</td>
<td>98.88%</td>
</tr>
</tbody>
</table>

*daily average as at 24 November 2015*
Architecture of IQ PL Mail cluster – key features

- High Availability: availability of 99.982% guaranteed by redundant servers dedicated to handling tasks (sending, receiving, sharing, filtering) and using IMAP, SMTP, and POP3 protocols.
- Automatic Fail-Over: in the event of failure of one of the components, its tasks are automatically taken over by another.
- Enterprise Class Components: the cluster built upon the highest quality DELL, Juniper, and NetApp hardware.
- Data Security: cluster of NetApp FAS 2552 arrays equipped with redundant controllers and hard drives.
- Scalability: fast cluster expansion through adding new components.
- Proven reliability: the cluster running steadily since 2005.

Plans for 2017

- Full post-failure recovery: guaranteed continuity of operations after a complete failure of the main cluster, taking over of tasks by a backup cluster in a different location.
- Message archive: overflowed mailbox will no longer be a problem – the archive means safe storage and fast search for older messages.
- Modernisation of an incoming email system – a more efficient and accurate antispam filter and more detailed logs available in the panel.
Customers on IQ PL – our references

OPGK Rzeszów S.A.
OPGK Rzeszów S.A. is a fully professional company with an established market position and identified with high standard of services.

(...) We have commenced our cooperation with IQ PL in 2014 owing to excellent recommendations claiming IQ PL to be a reliable service provider. We have migrated almost 1500 mailboxes to IQ PL – the process went really smoothly thanks to IQ PL staff support. We maintain over 2000 mailboxes in IQ PL servers. (...)

We recommend IQ PL to all those who value reliability.

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OPGK Rzeszów S.A. owns state-of-the-art measuring equipment, computer devices and geodetic software, as well as uses the latest technical solutions. Vast performance potential of the company allows it to implement even the largest and the most difficult orders of their customers as per their instructions.

Kambit.pl
Kambit Group was established in 2001.

(...) We can always count on IQ PL staff support when we migrate our customers’ mailboxes – not even a massive migration has ever been a problem. Owing to the implemented technological solutions, such as the original HA mail cluster, the uptime of services reaches 99.95%. (...)

Kambit.pl Group is a software house providing IT solutions to numerous customers in Poland and abroad in the field of telecommunications, power generation, finance and debt collection. Kambit.pl Group is composed of Kambit.software and Kambit.creative.

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IQ PL always performs its duties as the operator professionally and on time (...)
while maintaining excellent service quality. (...)
Over the years of our cooperation, IQ PL has perfectly met strict requirements imposed on our providers (...)
Moreover, IQ PL has often acted upon their own initiative (...)
and shown deep understanding of our needs and specifics of our business.

Cinema City Poland Sp. z o.o.
Cinema City Poland belongs to the Cineworld Group which is one of the largest networks in the entertainment market in Europe and Israel.

(...) We can always count on IQ PL staff support when we migrate our customers’ mailboxes – not even a massive migration has ever been a problem. Owing to the implemented technological solutions, such as the original HA mail cluster, the uptime of services reaches 99.95%. (...)

Cineworld operates in 9 countries: Poland, United Kingdom, Ireland, Israel, Hungary, Czech Republic, Bulgaria, Romania and Slovakia. Presently, the company runs 210 cinemas with as many as 1942 screens. It currently has 33 cinemas in Poland.

more

OKNOPLAST Sp. z o.o.
OKNOPLAST is an international company, one of the top manufacturers of PCV windows and doors in Europe.

(...) We have decided to cooperate with IQ PL owing to their unconventional approach to our needs with regard to email. Our mailboxes required high capacity, which was not available in standard packages. IQ PL provided us with an unbeatable offer both technically and financially. (...)

OKNOPLAST operates within 10 markets: in Austria, Czech Republic, France, Poland, Slovakia, Slovenia, Italy and Hungary. In June 2013 the company announces the establishment of OKNOPLAST Group composed of three companies: OKNOPLAST, WnD and Aluhaus, which provides ever more diverse product range and its perfect fit to the needs of customers. OKNOPLAST operates within the Top Premium segment. The total number of customers has exceeded 1.31 million over the course of 22 years. Currently, the company employs over 1200 people.

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